

Ryan Sawyer

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EDUCATION: **ENDICOTT COLLEGE**, Beverly, Massachusetts ~ September 2006 – May 2010

Bachelor of Science in **COMPUTER SCIENCE**

- Cumulative Grade Point Average (**GPA**): **3.58** / 4.0
- Named a member of the **Dean's List** in all semesters from **2008 to 2010**

CERTIFICATIONS: **CISCO CCENT** March 2009 **COMPTIA A+ IT TECHNICIAN** February 2009 **COMPTIA NETWORK+** January 2008

SKILLS: **Networking** → **Cisco IOS router/switch configuration, cabling, patch panels, VoIP, etc.**
System Administration → Linux, Windows Server, Mac, Open LDAP, etc.
Web Development → XHTML, CSS, JavaScript, ActionScript, PHP, MySQL, Apache, etc.

EXPERIENCE: **NETWORK ADMINISTRATOR** ~ August 2009 – present
Ebsco Publishing, Ipswich, MA

- **Began as Network Analyst intern and accepted full-time position in April, 2010**
- **Manually configure Cisco Catalyst switches and routers within Cisco IOS**
- **Analyze company network and build diagrams within Microsoft Visio**
- **Install Catalyst 6509 switches, WLAN equipment, and manage work in company data centers**

COMPUTER & NETWORK TECHNICIAN / WEB DEVELOPER ~ January 2008 – August 2009
Neonet Technologies, Housatonic, MA

- **Began as intern and later assumed full-time summer and winter positions**
- Assisted in full client IT planning, installation and management
- **Installed and configured Panasonic Hybrid PBX's and Adtran Netvanta VoIP modules**
- **Installed network cabling, patch panels, and multiple vendor's equipment**
- Troubleshoot client's Windows servers and workstations
- Developed and managed multiple client websites

SENIOR COMPUTER & NETWORK TECHNICIAN ~ September 2006 – May 2009
Endicott College, Beverly, MA

- Serviced campus computer network of 400 faculty members and 2,000 students for 6 semesters
- Troubleshoot all computers, peripherals and printers throughout entire campus
- Assisted in network cabling and repairs, and Windows XP deployment
- Managed & worked in student helpdesk division repairing student computer hardware & software
- Worked with the Network Manager concerning network analysis, advisement and troubleshooting

WEB DEVELOPER & COMPUTER TECHNICIAN ~ January 2006 – December 2007
Self-employed freelancer, West Stockbridge, MA

- Installed and troubleshot residential and commercial computers (PC, Mac & Linux)
- Cabled and installed equipment for residential and commercial data networks
- Designed and coded commercial and personal websites
 - olgadunndance.org

REFERENCES AVAILABLE UPON REQUEST